



## INFORMATION FOR NEW PATIENTS

**In order to receive the best possible treatment, it is important to read and understand the following information:**

- The therapy may require treating preliminary allergens determined in the initial assessment, such as vitamins and/or minerals. If some components of allergens are not treated first, the treatment may not be successful. Because of this important factor, the initial allergens are treated in a specific order. For example, sugar needs to be treated before an allergy to grains or fruit.
- For food allergies/sensitivities, there are four preliminary substances that must be treated first (if the patient has an allergy/sensitivity to any or all of the four items) before continuing to treat additional food items.
- It is possible to treat numerous items in one treatment **only** if they are in the same family. For example, pollens and food **may not** be treated during the same session.
- The average amount of treatments per item typically requires one to five treatments, however complicated cases may take *ten to fifteen treatments*. We cannot guarantee or predict the number of treatments required to address your pet's allergy/sensitivity symptoms.
- When treating a condition (rather than an isolated allergy), multiple items may be contributing. Therefore such conditions may require multiple treatments.
- Symptoms may exacerbate for 24 hours after treatment.

**Please adhere to the following guidelines:**

- Do not smoke or wear strong perfume/cologne 2 hours prior to a treatment. These odors can affect the testing and treatment of your pet and other subsequent patients in the clinic.
- Do not eat candy or chew gum before the treatment.
- Please make sure you and your pet are well hydrated. Dehydration can affect the testing and treatment of your pet.

### Office Policies

- 24-hour cancellation of appointment is required, otherwise a late cancellation or no show fee will be charged.
- Please arrive on time for your appointment. Late arrivals may result in a cancellation.
- Payment is due at the time services are rendered.